



EXPRESS RAIL LINK (ERL) Corporate Facts & Major Milestones

1996-2002

- ERL was incorporated on 29th January 1996 following a successful bid for the airport express rail link project and issuance of a Letter of Intent by the Government on 25th November 1995. Dr. Aminuddin Adnan was appointed its first Chief Executive Officer.
- The company signed a concession agreement with the Government on 25th August 1997 to finance, design, construct, operate and maintain the KLIA Ekspres and KLIA Transit and other ancillary activities related to railway services for 30 years.
- In April 1998, Dato' Sri Mohd. Nadzmi b. Mohd Salleh came onboard as the company's Executive Chairman.
- ERL's current shareholders are YTL Corporation Berhad, Lembaga Tabung Haji Bhd and Trisilco Equity Sdn Bhd with 50%, 40% and 10% shareholding respectively.
- The KLIA Ekspres service and in-town airline check-in facility were launched on 14th April 2002. Malaysia Airlines was the first airline partner offering the service at KL City Air Terminal (KL CAT).
- KLIA Transit services commenced on 24th June 2002.

2003-2013

- Cathay Pacific Airways and Royal Brunei Airlines came on board to offer check-in services at KL CAT, KL Sentral in March and April 2003 respectively.
- ERL started offering KLIA Transit F1 Transfer Package in March 2003.
- The e-XKL service, later rebranded as KLIA Ekspres VIP Service, was launched in August 2004 as a premium door-to-door airport transfer that combines the KLIA Ekspres and executive limousine, catering primarily to inbound travellers. The service was later extended to cover residential homes for outbound travel in July 2010.
- ERL received its 10 millionth passenger on 19th September 2005.
- ERL hosted the International Air-Rail Organisation (IARO) 2nd Regional Meeting in Kuala Lumpur in November 2006. ERL is a founding member of IARO.
- Emirates Airline started offering in-town check-in service at KL CAT in November 2007.
- ERL's new CEO, Puan Noormah Mohd Noor came on board in June 2009.
- ERL launched *GO GREEN, GO LO-CO₂* initiative in August 2009.





- The KLIA Transit to LCCT service was launched in September 2009.
- ERL received its 30 millionth passenger on 16th June 2010.
- ERL partnered with Visa to introduce contactless ticket payment facility at KLIA Ekspres gates for payWave card holders in August 2010.
- ERL launched its e-ticketing facility in September 2010 allowing customers to buy KLIA Ekspres Single Trip ticket online. The Return Trip fare was made available online in April 2011.
- 4G wifi was made available onboard our trains from 19th November 2010.
- On 15th April 2011, earlier services were introduced on KLIA Transit from 4:33am from KL Sentral to cater to early morning Air Asia flights
- ERL won the Global AirRail Awards for *Best Customer Service* (KLIA Ekspres VIP Service) and *Personality of the Year* (Noormah Mohd Noor). The inaugural awards ceremony was held in Riga, Latvia on 25th May 2011.
- Touch 'n Go payment facility for KLIA Ekspres went live on 8th August 2011. Touch 'n Go on KLIA Transit started on 15th December 2011.
- ERL Extension to KLIA2 project started on 15th July 2011 – the 2.2km line will take 15.5 months to complete.
- Prime Minister YB Dato' Seri Mohd Najib b. Abdul Razak and the Cabinet Ministers took the KLIA Transit from Putrajaya & Cyberjaya Station for the launch of Kibar Jalur Gemilang Merdeka Celebration at KL Sentral Station on 27th July 2011.
- ERL received the ISO9001:2008 certification for the scope *Provision of rail services between KLIA and KL Sentral* in November 2011. New train seat covers and carpets were also introduced.
- KLIA2 Project site visit by Minister of Transport, YB Datuk Seri Kong Cho Ha on 19th January 2012.
- Celebration of the 10th Anniversary of KLIA Ekspres & KLIA Transit services by ERL and E-MAS staff at the Salak Tinggi Depot on 14th April 2012.
- ERL was named *North Star AirRail Link of the Year* at the Global AirRail Awards 2012 in Stockholm on 24th May 2012.
- E-MAS received the ISO14001:2004 certification for Environmental Management System on 25th May 2012.
- ERL held a Gala Dinner on 17th January 2013 to celebrate the 10th Anniversary of its services. The special guest of honour, Tun Dr. Mahathir Mohamad also launched *On The Move: The Story of ERL*, ERL's new coffee table book.





- ERL started the third cycle of the major overhaul of the fleet in April 2013, and it will be completed by early 2015. A major overhaul is conducted every 1.5 million km.
- ERL was awarded the *Environmental Commitment Award* at the Global AirRail Awards 2013 held in Frankfurt on 16th May 2013.
- ERL officially launched its new Automated Fare Collection system on 8th July 2013 – a project that includes online ticketing revamp and a new KLIA Ekspres Mobile App.
- ERL sent off 31 staff members to Saudi Arabia in September 2013 to provide operational support for the Al Mashaer Al Mugaddassah Metro Line during the 2013 Hajj season for the second consecutive years.
- Etihad Airways launched its in-town check-in service at KL CAT on 7th November 2013.
- ERL won the *Best Human Capital Management Award – Rail Industry* at the SPAD's LPT Symposium 2013 Industry Awards on 1st December 2013.

2014

- ERL welcomed its 50 millionth passenger on 6th March 2014.
- Working visit to KLIA2 by Chairman of Suruhanjaya Pengangkutan Awam Darat, YBhg. Tan Sri Dato' Seri Syed Hamid Bin Syed Jaafar Albar on 21st April 2014.
- Public joy ride onboard the KLIA Ekspres from KL Sentral to KLIA2 in conjunction with the KLIA2 Open Day on 27th April 2014.
- ERL hosted the Acting Minister of Transport, YB Dato' Seri Hishammuddin Tun Hussein onboard the KLIA Transit from Putrajaya & Cyberjaya Station to KLIA2 for the official opening of ERL Station on 30th April 2014.
- ERL started its commercial train services from all stations to KLIA2 on 2nd May 2014.
- ERL was named *AirRail Link of the Year* at the Global AirRail Awards 2014 in Oslo on 15th May 2014.
- Prime Minister, YAB Dato' Sri Mohd Najib Tun Abdul Razak officially launched ERL Services to KLIA2 on 24th June 2014 in a simple ceremony at the ERL Station as part of the official KLIA2 launch event held by Malaysia Airports. He was later presented with a model train as a token of appreciation by the Executive Chairman of ERL, YBhg. Tan Sri Mohd Nadzmi Mohd Salleh.
- ERL sent off 28 staff to Saudi Arabia in a media event officiated by the Deputy Minister of Transport on 22nd July 2014 to support the Makkah Metro operations during the Hajj season for the third consecutive year.



- ERL received ISO9001:2008 re-certification for the scope *Provision of rail services between KL Sentral and Kuala Lumpur International Airport (KLIA & KLIA2) in October 2014.*
- ERL received the *Best Operator – Intercity and Urban Rail Award* from Suruhanjaya Pengangkutan Awam Darat at the LPT Symposium 2014 in November.
- ERL signed an agreement with Changchun Railway Vehicles Co. Ltd. (CRC) on 25th November 2014 to purchase six new trains to cater to the growing ridership of both KLIA Ekspres and KLIA Transit services. The trains will be progressively delivered to ERL, starting from May 2016.

For more information on ERL and its services, visit www.KLIAekspres.com.

As at 1st December 2014

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