Express Rail Link

Corporate Profile

Express Rail Link Sdn Bhd (ERL) is the operator of KLIA Ekspres and KLIA Transit train services that connect Kuala Lumpur International Airport (KLIA & KLIA2) and the city.

ERL was awarded the concession on 25th August 1997 by the Malaysian Government to finance, design, construct, operate and maintain the KLIA Ekspres and KLIA Transit, and other ancillary activities related to railway services for 30 years. The company shareholders are YTL Corporation Berhad, Lembaga Tabung Haji, SIPP Rail Sdn Bhd and Trisilco Equity Sdn Bhd with each partner holding 45%, 36%, 10% and 9% stake respectively.

ERL later set up ERL Maintenance Support Sdn Bhd (E-MAS) in 1999 to manage the operations and maintenance of ERL trains. Initially a joint venture between Express Rail Link Sdn Bhd and Siemens AG, E-MAS has been wholly-owned by ERL since June 2005.
Shareholders

YTL Corporation Berhad is an integrated infrastructure developer with core activities in power generation, supply of water and the treatment and disposal of waste water, merchant multi-utility services, communications, construction contracting, property development and investment, manufacturing of industrial products and supplies, hotel development and management, restaurant operations, and the provision of consultancy, incubating and advisory services for internet businesses. It is one of the largest companies listed on Bursa Malaysia and was also the first Asian non-Japanese company to be listed on the Tokyo Stock Exchange.

Lembaga Tabung Haji (TH) is a Government-Linked Investment Company whose principal activities include hajj management, savings and investment. TH’s vision is to function as the pillar of the economy for the Muslim community and provide excellent hajj management services. TH strives to render the best services to Malaysian pilgrims and give competitive and halal returns on depositors’ savings through its diversified Shariah compliant investments. Among its core investment sectors are plantation, property, construction, banking, oil and gas, tourism, services and halal food. TH also participates via equity holdings in public-listed, joint ventures and privatisation projects.

SIPP Rail Sdn Bhd is a company incorporated in Malaysia on 14th August 2014 in the business of construction, operation, improvement, maintenance and management of railway or railway transport.

Trisilco Equity was incorporated in Malaysia on 10th July 1996 with its principal activity as an investment holding and the provision of consultancy services.

Awards & Achievements

ERL has been recognised locally and internationally for consistently providing high standards in the air-rail services industry. ERL received the ISO9001:2008 certification for Quality Management System while E-MAS was awarded the ISO14001:2004 certification for Environmental Management System.
ERL has also received numerous awards at the prestigious **Global AirRail Awards** organised by London-based Global AirRail Alliance (GARA). ERL was named **AirRail Link of the Year** in 2012, 2014 and 2015. Other awards won included the **Best Customer Service Award** for KLIA Ekspres VIP Service (2011), **Personality of the Year** for Noormah Mohd Noor, Chief Executive Officer of ERL (2011) and the **Environmental Commitment Award** in 2013.

On the home front, ERL received the **Best Operator – Intercity and Urban Rail Award** from Suruhanjaya Pengangkutan Awam Darat at the LPT Symposium 2014. It won the Best **Human Capital Management Award** (Rail Industry) in 2013.

ERL welcomed its 70 millionth passenger in January 2016.

**Services**

The KLIA Ekspres and KLIA Transit train services between KL Sentral Station in the city and KLIA were launched in 2002. The services were extended to KLIA2 when the new airport terminal for low-cost carriers opened on 2nd May 2014. Cruising at a top speed of 160 km/h, KLIA Ekspres is South East Asia’s fastest train with a 99.7% on-time service performance.
KLIA Ekspres

The non-stop 57-km journey on KLIA Ekspres between KL Sentral and KLIA takes only 28 minutes. Passengers can also take a 3-minute ride between KLIA2 and KLIA. The trains run 4 services per hour during peak hours and 3 services per hour during off-peak hours.

KLIA Transit

The KLIA Transit service, which shares the line with the KLIA Ekspres, stops at three intermediate stations i.e. Bandar Tasik Selatan, Putrajaya & Cyberjaya and Salak Tinggi. The total journey time between KL Sentral and KLIA2 is 39 minutes. Trains run 3 services per hour during peak hours and 2 services per hour during off-peak hours.

All passengers taking the KLIA Ekspres and KLIA Transit trains can enjoy WiFi service while onboard. At KL Sentral, passengers can connect easily via public transportation to their final destinations.
City Check-in at KL Sentral
Passengers travelling with Malaysia Airlines, Cathay Pacific Airways, Royal Brunei, Emirates and Etihad Airways, and hold valid KLIA Ekspres or KLIA Transit tickets can use the check-in facility at Kuala Lumpur City Air Terminal (KL CAT) at KL Sentral. They can also enjoy free porter service on a first come first served basis. The minimum check-in time is 2 hours before flight departure time (1½ hours for those without luggage).

KLIA Ekspres VIP Service
This premium service combines the efficiency of the KLIA Ekspres with the personalised service of a chauffeur-driven executive limousine. It provides an exclusive door-to-door transfer between KLIA and destinations in the city including hotels, offices and residential homes. The service includes meet-and-greet and dedicated porter services.

For train times and fares, and to buy tickets, visit www.KLIAekspres.com or call Customer Enquiry at +603-2267 8000 (Monday to Friday, 8.30am-6.00pm).